The People Alongside Digital Workers

Automation for Agencies

Not all automation is the same. Here are the three common levels of automation:

1. Basic Automation
   - Helps: Improve satisfaction.
   - Reduce citizen interaction times and point the way to better processes.
   - Complete work quickly and accurately.

2. Connected Automation
   - Helps: Bring IT and business teams together to collaborate on automation.
   - Optimize workloads and processes for human employees.
   - Identify expected benefits and align them to mission gains.

3. AI-Enabled Automation
   - Helps: Create more agility to respond to needs.
   - Generate more overall business intelligence and accomplishment.
   - Articulate roles and responsibilities, and allocate them to appropriate trainings.

The Right RPA for Future Government

No single technology solution exists that can solve all the current challenges. However, an incremental, agile approach driven by federal leadership promises to deliver immediate and measurable benefits.

Robotics Process Automation (RPA) is a software that eliminates repetitive tasks through user-programmed instructions. RPA Digital Workers are part of a diverse workforce that works side by side with human employees.

Robotic Operating Model

Creating a mature state of RPA requires the right foundation. Blue Prism RPA ensures this by embedding models that allow organizations to:

- Invest: Beckoning automated capabilities and leveraging RPA.
- Organize: deliver a clear organizational design that makes expertise explicit and achievable, maximizing the delivery of value.
- Governance & Pipeline: Implementing the necessary blueprint for growth, ensuring automated processes and services are clearly defined.
- Technology: Delivering highly scalable and maintainable services that are fit for growth, ensuring collection harvesting and model scaling.
- People: Hiring and delivering automated augment.

Using RPA can help achieve the following:

- Improves efficiency and productivity.
- Enables faster delivery and faster results.
- Enables a larger scope of solutions.
- Ensures better compliance.
- streamlines processes and tests pipelines to maximize RPA functionality.
- Structuring an engagement model to support the day-to-day running of digital workers.
- Identifying expected benefits and aligning them to mission gains.
- Creating a clear organizational design that matches the vision and goals of the organization.
- Embedding policies for rapid delivery in a structured, controlled and repeatable environment.
- Ensuring a highly scalable and maintainable service that is fit for growth.
- Enabling a larger scope of solutions.
- streamlines processes and tests pipelines to maximize RPA functionality.
- De-fining RPA core capabilities and models that meet the vision and goals of the organization.

RPA for accelerated mission

RPA: The Key to Future Mission

Blue Prism currently has a special program to help agencies get started with RPA. As part of the White House’s Tech-Enabled Government Initiative (TEGI), Blue Prism is offering a Digital Exchange as part of the COVID-19 Response. Agencies can use this digital exchange to jumpstart their automation journey without the upfront costs of traditional solutions.

For more information and to get started, visit: bluprism.com/solutions/industry/public-sector-automation

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Checklist Items

- Ensure proper governance and operational standards are in place.
- Roll out training for workforce.
- Establish a cross-functional team to drive the initiative.
- Ensure proper technology stack is in place.

RPA for the future helps:

- Optimize workflows and payments for human employees.
- Ensure a scalable, responsive and intelligent automation model.
- Execute more complex business processes.
- Streamline core business processes.
- Create more agility to respond to needs.

How Blue Prism Helps: The COVID-19 49-dollar.alt Program

Using RPA and the COVID-19 49-dollar.alt program from Blue Prism, you can:

- Increase mission outcomes.
- Improve satisfaction.
- Reduce citizen interaction times and point the way to better processes.
- Complete work quickly and accurately.

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